

## **Board Meeting November 2024**

The Board met 21<sup>st</sup> of November 2024 in the Grasmere & Buttermere room at the Low Wood Bay, Windermere 'as part of a wider strategy event. Nine Board directors attended the meeting. Also in attendance were Executive Team Members and the Chair of Residents Forum.

- The minutes of the meeting held 19.09.24 were approved as a true and accurate record.
- The Annual General Meeting Minutes 19.09.24 including the Special Resolution were approved as a true record. The Board noted progress against the action proforma.
- The Chair shared a verbal update which included Catherine Lindsays resignation from her role as a non-executive position on the Board. The Chair also shared feedback from a recent meeting with Westmorland and Furness Council to strengthen the relationship between the council and SLH.
- The Chair of Residents Forum provided feedback on the Forum including that the expectation of the Resident Forum members is starting to become more realistic as they begin to understand how SLH works and the resources available. The Board were assured there is good challenge coming from the Resident Forum with a focus on repairs and customer profiles.
- The Board noted the Q2 Business Performance Report and approved an amendment to the wording of Risk #2 “political uncertainty and change (including general election 2024)” to “policy environment: regulatory uncertainty and legislative change”.
- The Board noted the Q2 Finance Report.
- The Board noted the Q2 Customer Report.
- The Board noted the Equality, Diversity and Inclusion annual report and update on the action plan.
- The Board agreed to reconvene on the 21st of January 2025 to review colleague feedback and agree the final allocation of employer / employee contributions from April 2025.