



HM Government

# Social housing issue? Know how to complain.

1

**Report** it to your landlord.

2

**Complain** to your landlord, if you're still not happy.

3

**Escalate** to the Housing Ombudsman, if you're not happy with your landlord's final response.



Make things right

Everyone deserves a safe and secure home. **Know your rights.**

Visit [gov.uk/social-housing](https://www.gov.uk/social-housing)

