

Board Meeting November 2023

The Board met 23rd November 2023 in the Windermere room at Bridge Mills. Eleven Board Directors attended the meeting.

Also in attendance were Executive Team Members and the Head of Governance & Risk.

- The Board approved the minutes 22nd September 2022 and 19th October 2023.
- The Board noted the draft AGM minutes 21st September 2022.
- The Chairs report provided an update following a recent meeting with the local MP to discuss SLH strategic plans and how he could support the development of effective partnerships with Westmorland and Furness Council to progress mutual strategic aims and objectives.
- The Board noted the Chief Executives report, which included a synopsis of the Strategy Day and an update with Westmorland and Furness Council with regards to the Development Agreement and the Transfer Agreement. An update was also shared in relation to the Employee Value Proposition to support recruitment and retention and the Housing Ombudsman proposal to remove the stage 3 complaints process from housing associations.
- The Board noted the Chairs report.
- Following a Governance update the Board:
 - a) Approved the proposed arrangements for Customer Voice in Governance and the associated Terms of Reference with the inclusion of grounds maintenance.
 - b) Noted the Feedback Report to the Board for the new Customer Voice Group
 - c) Approved that the Development Committee Terms of Reference to include the disposal/redevelopment of garage sites and to exercise the current remit in relation to regeneration and consideration low performing assets
 - d) Approved the position of Deputy Chair and the appointment of Steve Bentley into the position
 - e) Approved and increased Board remuneration.
- The Board approved of ISIO pension consultants/actuaries to undertake a detailed analysis of SLH's current LGPS participation position and report strategic options to a future Board with recommendations.
- The Board noted the Assets and Repairs half year update 2023/24.
- Following an update regarding Q2 business performance the Board
 - a) Approved that the Business Performance Report Q2 results are in line with the expected parameters and any remedial actions are appropriate and agreed.
 - b) considered the KPI reporting pack, which is aligned to the Business Strategy and Tenant Satisfaction Measures (TSMs).
- The Board approved the reported financial performance.
- The Board were presented with an annual update on Equality, Diversity and Inclusion the Board;
 - a) Considered that the report provided sufficient assurance of progress in implementing the Equality, Diversity and Inclusion Policy, via the Action Plan, both approved at Board in November 2022
 - b) Suggested that Board leadership on EDI be included at the next Board Strategy Day.

