

Board Meeting September 2022

The Board met 22nd September 2022 in the Windermere room at Bridge Mills. The meeting was attended by Ten Board Directors.

Also in attendance were Executive Team Members and the Financial Planning & Treasury Manager and the Head of Development.

- The Board approved the minutes 11th August 2022.
- The Board noted the Chairs report.
- **Matters arising** - the Board agreed to self-refer the non-compliance in relation to 8 property gas servicing records to the Regulator of Social Housing.
- The Board discussed a development scheme approval for Station Rd, Sedbergh.
- The Board discussed the Government's Consultation on Social Housing Rents and approved SLH's response to the consultation.
- The Chief Executive updated the Board on the progress of NED interviews which had taken place on 6th September and today, with the Board having previously agreed the skills and diversity requirements. The panel have agreed 3 candidates who had accepted their provisional appointments. The candidates were
 - **Tony Muir**, an Executive Director at a housing association bringing asset management experience
 - **Nicola Hayward Alexander** – who holds a senior digital role.
 - **Catherine Lindsay** – who brings customer transformation experience.
- The Board agreed to appoint for 3 years subject to reviewing the CVs and the Chair to provide a verbal update to the AGM following this meeting.
- The Board noted the draft Development Committee Minutes.
- The Board requested to review the process and failure of gas non-compliance to Audit & Risk Committee.
- The Director of Customer Experience updated the Board regarding the TSM's. The Regulator has published its statement following the consultation on the draft measures, adding that some have been slightly tweaked, and collection will start from next financial year. SLH's annual customer satisfaction survey will be issued in October and aligns with the perception based TSM's.