

## Board Meeting August 2022

The Board met 11<sup>th</sup> August 2022 in the Windermere Room at Bridge Mills, Kendal. The meeting was attended by eight Board Directors.

Also in attendance were Executive team members and the Financial Planning & Treasury Manager.

- The Board approved the minutes 12<sup>th</sup> May 2022.
- The Board noted the Chairs report.
- The Board noted the Chief Executive report; this included an update on political and legislative changes, October Strategy event, rent setting, customer support fund and people and culture.
- The Board ratified that the 2020 Code of Governance has been adopted by SLH and approved that the Code will not apply to the CH&PS subsidiary.
- The Board approved the minor amendments to the Complaints Policy to comply with the Housing Ombudsman's Complaint Handling Code.
- The Board approved the compliance with the Regulatory Standards, Complaint Handling Code & 2020 NHF Code of Governance for inclusion within the annual accounts.
- The Board considered appointing a Board lead for complaints, to be kept under review.
- The Board approved the updated Governance Improvement Plan, noted the progress in relation to appointment of Non-executive Board Directors.
- The Board called the AGM for Thursday 22<sup>nd</sup> September 2022 at 4.30 pm.
- The Board approved the Customer Experience Strategy following discussion and comments.
- The Board approved the 2022 Treasury Management Policy and the 2022 Treasury Strategy, including recommendations as detailed in the Executive Summary.
- The Board approved the Annual Report and Financial Statements for the year ending 31 March 2022 and recommended to Shareholders the appointment of Beever & Struthers as external auditors for the 2022/23 financial year.
- The Board approved the Audit Management letter.
- The Board and requested the Chair sign the Letter of Representation on behalf of the Board.
- The Board approved the updated Health & Safety Framework and receive the Health & Safety Report for assurance.
- The Board approved that the Business Performance Report Q1 results are in line with the expected parameters and any remedial actions appropriate and agreed.
- The Board reviewed and noted the Finance Report for Q1 2022/23
- The Board noted and discussed the Customer Experience Directorate Report including Safeguarding Annual Report.
- The Board noted the draft Audit & Risk Committee minutes including recommending to Board that the South Lakes Housing and Cumbrian Housing & Property Services Limited financial statements for the year ended 31 March 2022 are prepared on the going concern basis.