

- A strict No Smoking policy will be maintained in all our communal areas.
- Ensure that flat entrance doors to communal areas are Fire Rated to 1 hour fire resistance to ensure that fires in flats cannot spread into communal areas and prevent the evacuation of a block.
- Do not store flammable materials such as coats, paper, prams, furniture etc in communal areas which could ignite and prevent the evacuation of a block.
- Do not store bulky items such as bicycles, pushchairs and prams, mobility scooters, furniture etc in communal areas which could impede residents' evacuation of a block.
- Do not tamper with Smoke or Carbon Monoxide detectors, even when they are 'bleeping' periodically. Please call our Customer Services Team and we will arrange for the unit to be repaired/replaced.
- Do test your smoke, heat or carbon monoxide alarm weekly.
- Residents must advise SLH where medical oxygen is being stored in properties so that the Local Fire Service can be alerted in the case of emergencies.
- In the case of mobility scooters, where no designated storage area exists, they must not be stored in access or escape routes. Under no circumstances should mobility scooters be charged in any communal areas other than specially equipped designated charging/storage rooms.
- Always allow SLH and our contractors access to service your gas boilers and carryout electrical safety checks in your homes, together with any remedial works arising from these inspections.
- Do not store combustible materials within cupboards containing the electric meter, consumer unit [fuseboard] or gas meter.
- Keep cupboard & bin store doors within the communal areas locked at all times to prevent fly tipping or arson.
- Do not wedge or prop open fire doors to flat entrances or internal communal areas.
- Do not disable or remove automatic closers to fire doors. If your fire door is too heavy or difficult for you to open, please contact South Lakes Housing's customer services