

TENANT INVOLVEMENT CLUB

Name.....

Address.....

Postcode.....Telephone.....Email.....

The best ways for South Lakes Housing to give you information - Please tick a maximum of 3 options

- | | |
|------------------|--------------------------|
| A) Letter | <input type="checkbox"/> |
| B) newsletter | <input type="checkbox"/> |
| C) email | <input type="checkbox"/> |
| D) SLH staff | <input type="checkbox"/> |
| E) Tenant Rep | <input type="checkbox"/> |
| F) local meeting | <input type="checkbox"/> |

The best ways for you to give South Lakes Housing your views - Please tick a maximum of 3 options

- | | |
|------------------|--------------------------|
| A) Post | <input type="checkbox"/> |
| B) Telephone | <input type="checkbox"/> |
| C) Face to face | <input type="checkbox"/> |
| D) Email | <input type="checkbox"/> |
| E) local meeting | <input type="checkbox"/> |

Ways of getting involved - You can tick as many options as you like. Would you like to

- | | |
|---|--------------------------|
| A) Become a Mystery Shopper or Tenant Auditor (you can do this from home) | <input type="checkbox"/> |
| B) Take part in an Estate Walkabout | <input type="checkbox"/> |
| C) Become a 'Voice' for your block, street or village | <input type="checkbox"/> |
| D) Find out more about your local Tenants and Residents Association | <input type="checkbox"/> |
| E) Attend a local discussion group | <input type="checkbox"/> |
| F) Find out more about Tenants Committee | <input type="checkbox"/> |
| G) Join our Reader Panel (you can do this from home) | <input type="checkbox"/> |
| H) Attend a drop in session | <input type="checkbox"/> |
| I) Join a working group | <input type="checkbox"/> |
| J) Attend an annual conference for Tenants and Leaseholders | <input type="checkbox"/> |
| K) Attend a training/awareness session | <input type="checkbox"/> |

What interests you – Please tick 3 options from the list below

- | | |
|---|--------------------------|
| A) Budgets and service charges | <input type="checkbox"/> |
| B) Repairs and maintenance | <input type="checkbox"/> |
| C) Estate and environmental improvements | <input type="checkbox"/> |
| D) Allocating homes and managing empty properties | <input type="checkbox"/> |
| E) Preventing and tackling anti social behaviour | <input type="checkbox"/> |
| F) Grounds maintenance and street cleaning | <input type="checkbox"/> |
| G) Collecting rent and chasing arrears | <input type="checkbox"/> |
| H) Customer care and dealing with complaints | <input type="checkbox"/> |
| I) Consulting and involving tenants | <input type="checkbox"/> |
| J) Sheltered Housing | <input type="checkbox"/> |

Please return the completed form in the prepaid envelope to either John Stirling or Suzy Duffy, South Lakes Housing, Little Aynam House, Little Aynam, Kendal, Cumbria, LA9 7AH