

## Aids & Adaptations Report – Year End 2008/2009

(Accumulative report 1<sup>st</sup> April – 28<sup>th</sup> May 2009)

### Minor Works

Number received :	36	
Number completed :	18	
Number cancelled :	2	
Receipt of Ref to Issue of Order :	16	(target 10 days)
Issue of Order to Completion :	12	(target 21 days)

### Major Works

Number received :	3	
Number completed :	2	
Number cancelled :	1	
OT referral to receipt by SLH :	50 days	
Receipt of Ref to Issue of Order :	2.5 days	(target 10 days)
Issue of Order to Completion :	12.5 days	(target 21 days)

### Stannah Lift Services (Major Works)

Number received :	4	
Number completed :	2	
Number cancelled :	1	
OT referral to receipt by SLH :	86 days	
Receipt of Ref to Issue of Order :	19 days	(target 10 days)
Issue of Order to Completion :	57 days	(target 62 days)

Level access shower - Average days from contact with OT to installation completion = <b>65 days</b>
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Stairlift - Average days from contact with OT to installation completion = <b>159 days</b>
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