

Leaseholder Newsletter

Volume 1, Issue 3

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Leaseholder Club want improvement works

Your Leaseholder Club has asked SLDC and South Lakes Housing (SLH) to reconsider the possibility of offering works and building materials to leaseholders.

As you will know, leaseholders are already offered services from the company which supply tenants' gas servicing and Club members were pleased with the level of service and prices offered. Leaseholder Club would like to be offered central heating, kitchen and bathroom work packages offered to tenants through the Decent Homes programme. If this could be set up, leaseholders would have to organise and pay for the works themselves.

If you are interested in being offered the works, make sure you complete and return the survey form on the back page of this newsletter.

Decent Homes Programme

Works are running slightly behind schedule following adjustments to address tenants' concerns about the length of time being spent in individual homes. Look out for the latest programme in the July issue of 'Homefront'

What you told us

31 people responded to our latest leaseholder survey and we have analysed the results and will learn from them. You were generally happy about:

- ◆ The leaseholder guide and newsletter
- ◆ SLH staff

But you told us we should look at:

- ◆ Publicity and timing of leaseholder surgeries
- ◆ The way repairs for common areas near your home are ordered and invoiced

SLH boost to local jobs market

South Lakes Housing is taking on 4 more local trades apprentices, making a total of 11 male and female trainees. The 4 include 1 plastering, 1 plumbing and 2 electrical apprentices based in

Kendal and Ulverston. Training takes between 3 and 4 years.



Give us your ideas!

SLH will be spending nearly £1 million on environmental improvements over the next few years, as part of the Decent Homes Works. If you have any ideas on how to improve your area, mention it at your Area Panel or Residents Association meeting or complete and return the survey form included with this issue.

Just a minute!

If you would like to be on the mailing list for the Leaseholder Club minutes, and keep up with all the latest news, complete the relevant section in the survey form. You can view the minutes as well as accessing all sorts of information for leaseholders on our website www.southlakeshousing.co.uk. Just follow the links from the leaseholder tab at the top of the home page.

Digital TV switchover: Questions and answers

Q: What is SLH doing about the switchover to digital TV?

A: Sheltered housing is being upgraded first. Next year the blocks of flats and mainsonettes will be upgraded to receive digital TV.

Q: What will happen?

A: SLH will be fitting digital receiving equipment to blocks. Leaseholders will be charged a proportion of the cost of this.

Q: Will I be consulted about this?

A: The cost of the installation is likely to be less than the 'consultation limit'. However we will be writing to you to explain the works and arrange an appointment to carry out the work.

Q: What if I already have my own digital TV receiver? Do I have to have the work done?

A: Yes, if your block has a communal aerial.

Contacts

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Decent Homes

Grants

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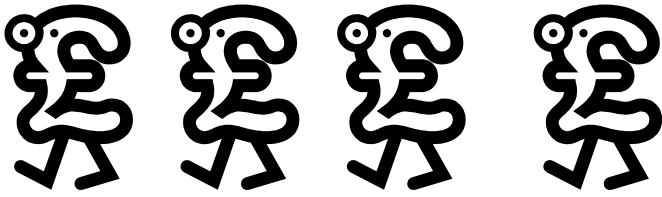
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Win £50

Complete and return our newsletter survey and you could win £50!

Your name:

Your address:

Address of leasehold dwelling (if different from above):

Your phone number:

Your email address

1. I am interested in being offered works/materials from the Decent Homes Programme

Yes No

2. My idea/s for an environmental improvement to my area is/are:

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.....

3. Please put me on your mailing list to regularly receive the minutes of the Leaseholder Club

Yes No

4. I would attend a Leaseholder surgery in my area if it was timed betweenam/pm andam/pm

I would attend a Leaseholder surgery in my area if it was on a Monday/Tuesday/Wednesday /Thursday

5. If you have any suggestions about how we might improve repairs ordering and invoicing please tell us here:

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Please return to Suzy Duffy at South Lakes Housing in the prepaid envelope provided.