

Sheltered Housing

*Retirement housing for people
over the age of 60*



*Main Picture
Yewbarrow Lodge, Grange-over-Sands*

An independent and accountable tenant-focused organisation
working within the community for the community.

Sheltered Housing

Typical reasons for moving into sheltered housing

- Aged 60 or over
- Your home is too large or difficult to manage
- You may be wishing to move nearer to friends, relatives or amenities
- A good quality home which is easy to manage
- More security
- Someone on hand if you need them



Picture
Edgecombe Court, Kendal

What is sheltered housing?

Sheltered housing enables older people to live independently in flats or bungalows within a supportive environment designed to suit their needs. In South Lakeland these groups of flats or bungalows are usually called schemes. Although each scheme is different all have a communal lounge for informal and organised social activities and 24-hour emergency assistance from locally based staff. Some schemes are groups of flats all under one roof, and some provide laundry, guest room and hairdressing facilities.

Sheltered housing in South Lakeland offers:

- Accommodation which is easy to manage
- A safe and secure environment
- An emergency call system with someone on hand when needed
- Independent living but where care and support can be arranged if you need it

Is sheltered housing like a residential home?

No, sheltered housing is for people who can live independently. The Scheme Manager does not provide nursing or other personal care such as help with dressing or bathing. If you need help of this kind, we will be able to help you to apply for assistance via Cumbria County Council Adult Social Care. The Scheme Manager is there to check on your welfare and provide support where required.

How can I apply for sheltered housing?

If you want to apply for a sheltered housing tenancy, you can get an application form from either of the South Lakes Housing offices. Anyone over 60 years can apply for a tenancy at most of the Council's sheltered housing schemes.

Where does the Council have sheltered housing?

We have 13 sheltered housing schemes. These are listed below. The number in brackets is the number of homes in each scheme.

Ambleside

Drummire/West Ing.....(24)

Grange-over-Sands

Yewbarrow Lodge.....(30)

Kendal

Castle Walk.....(44)

Cross Lane.....(41)

Edgecombe Court.....(45)

Gallowbarrow(32)

Kirkby Lonsdale

Binfold Croft(50)

Sedbergh

Gladstone House(31)

Ulverston

Fell Close.....(42)

Mill Dam(25)

Tyson Square.....(37)

Windermere

Birthwaite.....(45)

The Council also nominates sheltered tenants to Housing Associations at:

Rowan Court, Ambleside..... (18)

Millom Court, Arnside..... (43)

Gatesfield, Windermere..... (19)

Rydal Road, Kendal (41)

Sheltered Housing Charter

We will:

- Contact each tenant every day;
- Visit every tenant at least once a week;
- Answer alarm calls within one minute and immediately call out the appropriate service and/(Mobile)or Scheme Manager to assist;
- Respond in person to call outs for assistance on average within 15 minutes
- Carry out monthly health and safety inspections of all sheltered housing schemes involving tenants
- Carry out an inspection of the grounds twice a year involving tenants

Further information

If you require further information please contact a housing officer at one of our offices - details at the bottom of this page.

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আপনি **0845 057 0080** -এই নম্বর ফোন করে, বিভিন্ন ফরম্যাট যেমন বড় প্রিন্ট, ব্রেইল, অডিও বা একটি ভিন্ন ভাষাতে এই নথিটির একটি কপি পেতে পারেন।

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