



Housing options for people with physical disabilities



An independent and accountable tenant-focused organisation working within the community for the community.



This leaflet is designed to give you basic information about the housing options you have available to you and where you can go for further information.

Are you having difficulties in your present home?

If your present home is unsuitable, you have several options you can consider. You could have aids installed or adaptations done to your existing home to enable you to stay where you are. You could consider moving to a more suitable property.

Aids and Adaptations

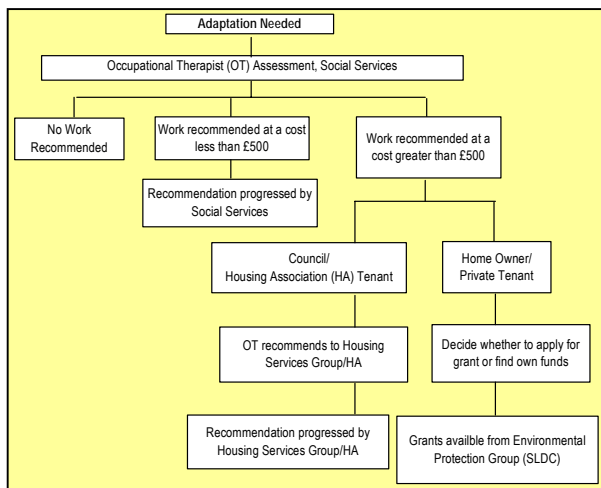
Aids and Adaptations include things such as alterations to your bath or shower to enable you to bathe more easily and handrails to help you get up a step to your front door. If you need a lot of adaptations this could involve major work to your home. If you need any kind of aid or adaptation, you must contact the Social Services Department at one of the addresses shown below.

CUMBRIA SOCIAL SERVICES Customer Services Department	
County Offices Kendal Cumbria LA9 4RQ  01539 773377	Brogden Street Ulverston Cumbria LA12 7AH  01229 894000

An Occupational Therapist will then visit you at home to see exactly what you need. If you are a private tenant you must discuss this with your landlord first, as you will need his/her agreement for any work needed to be done. [The diagram on the opposite page demonstrates the process.](#)

Finance

Some aids and adaptations are free and there are some you may have to pay for. A number of grants are available which could help you with some or all of the costs. More detailed leaflets are available explaining these – please ask for one.



I need / want to move

Council Housing

You must complete an application form if you wish to be considered for council housing. Contact South Lakes Housing – details on the back of this leaflet for further details. If you have mobility difficulties you may also need to complete an additional form relating to this.

If you are already a Council tenant you may be able to transfer to a suitable property, or exchange your home with someone else that wants to move.

Housing Association Housing

Housing Associations are similar to Councils and may have more accessible and adaptable properties than the Council.

South Lakes Housing can nominate you from their list to a Housing Association or you can apply to them directly – it is advisable to do both. If you are already a Housing Association tenant, you may also be able to exchange or transfer. For a list of Housing Associations in the area, please contact South Lakes Housing.

Anyone can apply to go on a Council or Housing Association register, including people who own their own homes, but each organisation has their own system to decide how properties are allocated.

Further information

If you require further information please contact a housing officer at one of our offices - details at the bottom of this page.

You can get a copy of this document in different formats such as large print, Braille, audio, or in a different language by calling **0845 057 0080**.

Pode obter uma cópia deste documento em vários formatos, como por exemplo em Braille, áudio, ou numa outra língua. Para tal ligue para o 0845 057 0080.

如果您想获取该文件的不同版本，如：大字体印刷、盲文、音频或不同语言版本，请致电：0845 057 0080.

Paskambinę telefonu 0845 057 0080, galite užsisakyti šio dokumento kopiją įvairiais formatais, pavyzdžiui, atspausdintą dideliu šriftu, Brailio raštu, užsisakyti garso [rašą arba gauti dokumentą, išverstą į norimą kalbą.

Aby otrzymać kopię tego dokumentu w innych formatach, takich jak duży druk, druk Braille'm, audio, lub w innym języku proszę dzwonić pod numer 0845 057 0080.

0845 057 0080'u arayarak, bu dokümanın bir kopyasını büyük puntolu, körler için kabartmalı, ses dosyası gibi değişik formatlarda veya farklı bir dilde edinebilirsiniz.

আপনি **0845 057 0080** -এই নম্বর ফোন করে, বিভিন্ন ফরম্যাট যেমন বড় প্রিন্ট, ব্রেইল, অডিও বা একটি ভিন্ন ভাষাতে এই নথিটির একটি কপি পেতে পারেন।

Registered office address:

Little Aynam House
Little Aynam
KENDAL
Cumbria LA9 7AH
Tel: (01539) 717 717
Fax: (01539) 717 716
Email: info@southlakeshousing.co.uk

Area office address:

Town Hall
Queen Street
ULVERSTON
Cumbria LA12 7AR
Tel: (01229) 584424

Central Tel:

0845 057 0080



INVESTOR IN PEOPLE

www.southlakeshousing.co.uk



Registered in England and Wales, company registered number 04876696.

ISOQAR certificate number 1570/97.