



Housing Advice Services



An independent and accountable tenant-focused organisation
working within the community for the community.

Advice and Information

Housing advice and assistance is provided by Housing Services staff as part of their everyday duties.

Kendal



Lynne Huxley
Senior Housing Officer

Ulverston



Simon Hughes
Senior Housing Officer

Kendal and the Lakes



Fiona Harrison
Senior Housing Officer



Bev Townley
Senior Housing Officer

If you need housing advice you can contact any of these officers between **8.45 am and 5.00 pm (10.00 am – 5.00 pm on Wednesday)**. Please ring before visiting to ensure the officer required is available to save you making a wasted journey.

If you have difficulties visiting the offices please contact us and alternative arrangements can be made.

Assistance Available

Housing Officers can provide advice and assistance in the following areas:

- Security of tenure
- Housing allocations
- Alternative housing options
- Relationship breakdown
- Domestic violence, relationship breakdown and housing options
- Harassment and unlawful eviction
- Evictions – possession proceedings
- Referral and sign-posting to other agencies
- Mortgage and rent arrears

Suggestions

If you have any suggestions on how the housing advice service can be improved, please give your ideas below and return this form to any of our offices.

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Further information

If you require further information please contact a Housing Officer at one of our offices - details at the bottom of this page.

You can get a copy of this document in different formats such as large print, Braille, audio, or in a different language by calling **0845 057 0080**.

Pode obter uma cópia deste documento em vários formatos, como por exemplo em Braille, áudio, ou numa outra língua. Para tal ligue para o 0845 057 0080.

如果您想获取该文件的不同版本，如：大字体印刷、盲文、音频或不同语言版本，请致电：0845 057 0080。

Paskambinę telefonu 0845 057 0080, galite užsisakyti šio dokumento kopiją įvairiais formatais, pavyzdžiui, atspausdintą dideliu šriftu, Brailio raštu, užsisakyti garso įrašą arba gauti dokumentą, išverstą į norimą kalbą.

Aby otrzymać kopię tego dokumentu w innych formatach, takich jak duży druk, druk Braille'm, audio, lub w innym języku proszę dzwonić pod numer 0845 057 0080.

0845 057 0080'u arayarak, bu dokümanın bir kopyasını büyük puntolu, körler için kabartmalı, ses dosyası gibi değişik formatlarda veya farklı bir dilde edinebilirsiniz.

আপনি **0845 057 0080** -এই নম্বর ফোন করে, বিভিন্ন ফরম্যাট যেমন বড় প্রিন্ট, ব্রইল, অডিও বা একটি ভিন্ন ভাষাতে এই নথিটির একটি কপি পেতে পারেন

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Email: info@southlakeshousing.co.uk

Area office address:

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Queen Street
ULVERSTON

Cumbria LA12 7AR

Tel: (01229) 584424

Central Tel:

0845 057 0080



INVESTOR IN PEOPLE

www.southlakeshousing.co.uk



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