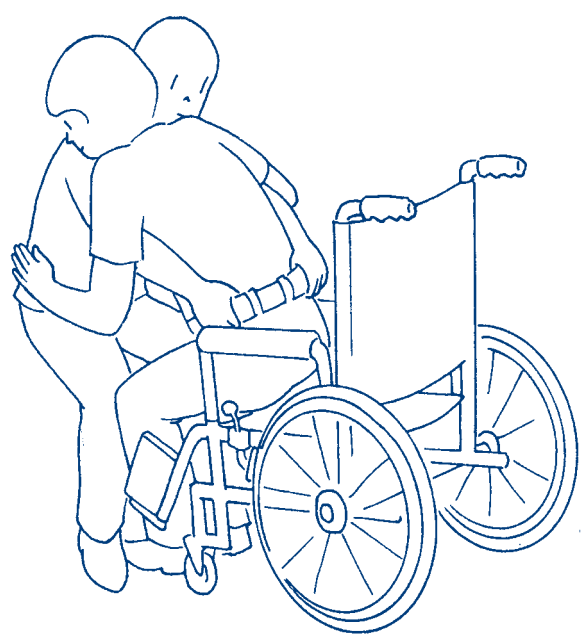




Independence for People with Disabilities



Introduction

South Lakes Housing aims to provide those tenants who need their homes altered or adapted because of a disability with a first class service whilst making the best use of available resources.

South Lakes Housing will always give consideration to requests for the provision of adaptations to enable tenants to remain in the safety of their own home.

What can be done

- This will depend on your circumstances. In every case the needs of each individual disabled person will be taken into account.
- The provision of additional facilities will in most cases be provided within your existing home. Extensions to the property will be the exception rather than the rule.

The types of adaptations fall into the following categories:

- Minor works
- Major works
- Works over £10,000

Minor Works

The Council will provide minor aids and adaptations providing you qualify under the following criteria.

- Registered disabled with the Social Services Department
- You have a long-term disability, which affects your mobility and safety
- You are frail and elderly, but not in need of a more comprehensive assessment from the OT service.

The following are examples of what can be provided.

- Small grab rails – internal
- Small grab rail – external
- Staircase handrail
- External metal handrails
- Small ramps
- Step modifications
- Widening footpaths
- Adapting taps
- Relocation of control switches and sockets
- External lighting

(other requests may be considered on application)

Major Works

The following may be recommended by Social Services but arranged and paid for by the Council. Consideration may be given to a transfer to a more appropriate home.

- Toilet / shower combined units
- Level access showers
- Stair lifts / hoist, through floor lifts
- Large ramps and handrails
- Over bath showers and tiling
- Parking or dropped kerb

Works over £10,000

If you require work over £10,000, for example an extension, provision of a ground floor bedroom / bathroom or large-scale refurbishments, South Lakes Housing will visit you to discuss the alternatives and options available. The outcome of the options appraisal will be reviewed and a decision made as to the most practical course of action. Consideration will be given to a transfer to a more appropriate home as an alternative to providing large-scale adaptations.

Who is eligible for Aids & Adaptations?

- Requests for aids and adaptations will normally only be considered if the disabled person is either the tenant or his/her partner, or a member of the tenant's immediate family and is permanently resident in the household.
- Work for others, such as lodgers, will only be carried out in exceptional circumstances and if they have been resident with the tenant for three or more years.
- Requests for work will not be approved where an application to purchase the property under the right to buy has been received.

How do I apply?

- If you require a minor aid or adaptation, first contact South Lakes Housing on 0845 057 0080. We can arrange for this work to be attended to without the need for a visit from an OT (Occupational Therapist).
- If you require work of a more major type you must contact the Social Services OT section on 01539 773377 (or 01229 894869 if you live in the Ulverston area).
- If you prefer we can make a referral on your behalf. Please feel free to contact South Lakes Housing on 0845 057 0080 to discuss the matter further.

Aids and Adaptations Standards

- We will supply major aids and adaptations on instruction from the Occupational Therapist to support independent living.
- We will install major aids and adaptations with the minimum of disruption to you and your family.
- We will complete installation of major aids and adaptations within 25 days of receipt of the order.
- We will complete minor aids and adaptations without the need for Occupational Therapists' referral thereby reducing waiting times.
- We will complete works within 28 days of receipt of the minor aid or adaptation.
- We will promote the Aids and Adaptations service by advertising it on our website and by advertising it twice yearly in our newsletter.

You can get a copy of this document in different formats such as large print, Braille, audio, or in a different language by calling 0845 057 0080 or check our website www.southlakeshousing.co.uk

আপনি 0845 057 0080. -এই নম্বর ফোন করে, বিভিন্ন ফরম্যাট যেমন বড় প্রিন্ট, ব্রেল, অডিও বা একটি ভিন্ন ভাষাতে এই নথিটির একটি কপি পেতে পারেন।

Pode obter uma cópia deste documento em vários formatos, como por exemplo em Braille, áudio, ou numa outra língua. Para tal ligue para o 0845 057 0080.

如果您想获取该文件的不同版本，如：大字体印刷、盲文、音频或不同语言版本，请致电 0845 057 0080.

Paskambinę telefonu 0845 057 0080, galite užsakyti šio dokumento kopiją įvairiais formatais, pavyzdžiui, atspausdintą dideliu šriftu, Brailio raštu, užsakyti garso įrašą arba gauti dokumentą, išverstą į norimą kalbą.

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0845 057 0080'u arayarak, bu dokümanın bir kopyasını büyük puntolu, körler için kabartmalı, ses dosyası gibi değişik formatlarda veya farklı bir dilde edinebilirsiniz.

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